

Virginia Natural Gas Rebate application

Residential Customers – To Qualify For Your Rebate:

Effective November 1, 2025

1. Applicant must be an active residential gas customer of Virginia Natural Gas.
2. Offer good on purchases for remodeling or renovation of pre-existing homes, condominiums or townhouses. Not applicable to new construction.
3. Application must be submitted online or postmarked within 60 days of purchase and installation of qualifying equipment or by May 31, 2026, whichever comes first. Program subject to annual funding limits, which could cause the program to close early due to fund depletion. Please check the VNG website at virginiannaturalgas.com/residential/ways-to-save/rebates to ensure funding is available at the time of submittal.
4. Receipt or contract invoice must include the date of purchase, model number of installed equipment and proof of payment.
5. Provide a signed and completed application with the invoice or receipt and a photo verifying installation (required for all furnace rebates and all tankless and tank-style rebates).
6. Certain qualifying rebates can opt-in to also receive a free energy-savings kit. Be sure to mark the check box near the signature to request the free energy-savings kit filled with energy savings measures to help you with save energy along with your new appliance.

Equipment Type	Criteria	Rebate
Furnace	➤ 97% Annual Fuel Utilization Efficiency or greater	\$500
Furnace	➤ 95% to 96.9% Annual Fuel Utilization Efficiency (AFUE)	\$400
Furnace	➤ 90-94.9% Annual Fuel Utilization Efficiency (AFUE) or greater	\$300
Tankless Water Heater	➤ Uniform Energy Factor (UEF) of 0.95 or greater	\$300
Tankless Water Heater	➤ Uniform Energy Factor of 0.87-0.949	\$150
Tankless Water Heater	➤ Uniform Energy Factor of greater than 0.68	\$75
Tank-style Water Heater	➤ Uniform Energy Factor of 0.81 or greater	\$150
"SMART" Thermostat	➤ See website for eligible list of qualifying SMART/Wi-Fi enabled thermostats	\$50

A. Customer Information – *Indicates required information

*Customer Name: _____

*Virginia Natural Gas account number: _____

Installation Address: _____

City: _____ State: **VA** ZIP: _____

Daytime Phone: _____ *Email: _____

(email address used to confirm receipt of application and status of rebate)

Natural gas appliances in the home (check all that apply)

Furnace Water Heater Range Fireplace Dryer Other _____

How did you hear about the energy efficiency program?

Natural Gas Bill Insert Natural Gas website Customer Service Representative

Heating & Air Contractor Plumbing Contractor Radio

Newspaper/Magazine TV Other _____

B. Contractor/Installer Information (To be completed by installer if other than applicant above).

Company: _____

Address: _____

City: _____ State: **VA** ZIP: _____

Daytime Phone: _____ Fax Number: _____

Contractor Signature _____ Date: _____

(contractor signature is required if equipment was not self-installed)

C. New Equipment Information

Furnace Information

Natural gas furnace with
AFUE of 90-94.9%

Natural gas furnace with
AFUE of 95-96.9%

Natural gas furnace with
AFUE of 97% or greater

Installation Date: _____

Manufacturer: _____

Model Number: _____

Serial Number: _____

Required photo showing
proof of installation

Water Heater Information

Tankless natural gas water heater
with Energy Factor of .87 to .949

Tankless natural gas water heater
with Energy Factor of .95 or greater

Tank-style natural gas water heater
with Energy Factor of .68 to .809

Tank-style natural gas water heater
with Energy Factor of .81 or greater

Installation Date: _____

Manufacturer: _____

Model Number: _____

Serial Number: _____

Required photo showing
proof of installation

Thermostat information

Qualifying Wi-Fi enabled or "SMART"
thermostat and natural gas as the
main fuel used for space heating in
the home

Installation Date: _____

Manufacturer: _____

Model Number: _____

Serial Number: _____

D. Rebate Payment

Please send rebate as a Prepaid Visa card® (delivered by mail)

Check here if you would like VNG to mail you a FREE Energy Savings Kit to go along with your qualifying rebate (SMART thermostat rebates are not eligible for this additional offer). Only one Energy Savings Kit per customer. Customers will receive a free Water Conservation Kit with qualifying tankless and tank-style gas water heaters. Customers will receive a free Weatherization Kit with qualifying natural gas furnace rebates.

By signing below, I verify I installed the eligible new equipment in Part C on the installation date at the installation address in Part A and is not part of new construction.

Contractor or Installer Signature _____

Important Terms and Conditions

Energy Efficiency Program Residential Incentive Program Terms and Conditions

Effective November 1, 2025

General Terms and Conditions: Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing the product identified in the appliance-specific Additional Terms and Conditions below. Product installation must be completed in compliance with all applicable laws, regulations and building codes imposed by federal, state and local authorities. Only one rebate claim per individual product purchased will be accepted. These program offers are otherwise valid through May 31, 2026, unless suspended by order of the Virginia State Corporation Commission, and while supplies and authorized funding is available. You must provide all the information requested in the rebate claim submission form found on our website at www.virginianaturalgas.com/energyefficiency and deliver supporting documentation as required in order to be eligible, including proof of customer consent to these terms and conditions. Incomplete entries will not be processed and will not be returned. Rebate claim must be submitted using the application provided on our website at www.virginianaturalgas.com/rebates and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product. Offer good on purchases for remodeling or renovation of pre-existing homes, condominiums or townhouses in the Virginia Natural Gas service territory only. Offer not valid for new construction. Employees of Virginia Natural Gas, dealers and retailers are eligible to participate in these offers so long as they meet all other criteria. Please allow at least eight weeks after your completed submission is received to receive your rebate. Rebates will be paid in U.S. dollars. Virginia Natural Gas is not responsible for lost, late, damaged, postage due, misdelivered or misdirected mail and incomplete or illegible claims. All claim forms and supporting documentation become the property of Virginia Natural Gas. Virginia Natural Gas reserves the right to withdraw or terminate these offers (or any one of them) at any time upon reasonable notice posted on our website at www.virginianaturalgas.com/energyefficiency or by informing our retail and dealer partners and providing documentation that clearly communicates end dates for purchases. Products may not be returned for full purchase price once the rebate has been fulfilled. Rebate shall be fulfilled via Visa prepaid card. By submitting a claim, you consent to our collection, use and disclosure of the information contained in it, together with any information you may subsequently provide to us, to any person or entity for the purpose of processing your rebate claim or responding to your requests and for internal business purposes in accordance with our privacy policy. Our use of your information is governed by our privacy policy that can be found at www.virginianaturalgas.com. For questions, please email vngrebates@agfresources.com. Emailed inquiries will receive a follow-up response within 24-48 hours. You can also track the status of your rebate by visiting www.virginianaturalgasrebates.com/#/tracker and use the tracking information provided in your rebate confirmation email. You will receive an email confirmation once your online rebate form has been received. Virginia Natural Gas is not the manufacturer, seller or installer and is in no way responsible for the installation, quality of installation, or quality of natural gas appliance(s) for which you submit a rebate claim under the energy efficiency program. Any concerns regarding installation shall be directed to your installer, and any concerns regarding natural gas appliances or equipment shall be directed to the manufacturer. Keep a copy of your submission for future reference. Rebate claims may only be submitted by individuals above the age of majority in the State of Virginia. Offer void where prohibited by law. These General Terms and Conditions are in addition to, and not in lieu of, the applicable appliance-specific Additional Terms and Conditions listed below.

High Efficiency Furnace (97% AFUE or greater) \$500 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas furnace with 97% AFUE or greater. Maximum rebate value per furnace for this Virginia Natural Gas rebate promotion is \$500. The furnace must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product.

High Efficiency Furnace (95.0 to 96.9% AFUE) \$400 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas furnace with 95%-96.9% AFUE. Maximum rebate value per furnace for this Virginia Natural Gas rebate promotion is \$400. The furnace must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product.

High Efficiency Furnace (90%-94.9% AFUE) \$300 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas furnace with a 90%-94.9% AFUE. Maximum rebate value per furnace for this Virginia Natural Gas rebate promotion is \$300. The furnace must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product.

High Efficiency Tankless Water Heater (0.95 UEF or greater) \$300 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas tankless water heater with a UEF of 0.95 or greater. Maximum rebate value per tankless water heater for this Virginia Natural Gas rebate promotion is \$300. The tankless water heater must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product.

High Efficiency Tankless Water Heater (0.87 to 0.949 UEF) \$150 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas tankless water heater with a UEF of 0.87 to 0.949. Maximum rebate value per tankless water heater for this Virginia Natural Gas rebate promotion is \$150. The tankless water heater must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product.

High Efficiency Tank-Style Water Heater (0.81 UEF or greater) \$150 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas tank-style water heater with a 0.81 Energy Factor or greater. Maximum annual rebate value per water heater for this Virginia Natural Gas rebate promotion is \$150. The water heater must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product.

High Efficiency Tank-Style Water Heater (0.68 to 0.809 UEF) \$75 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas tank-style water heater with a 0.68 to 0.809 Energy Factor. Maximum annual rebate value per water heater for this Virginia Natural Gas rebate promotion is \$75. The water heater must be purchased and installed by May 31, 2026, to be eligible for rebate.

High Efficiency Wi-Fi Enabled or "SMART" Thermostat \$50 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a qualifying "SMART" thermostat and natural gas is the main fuel used for space heating in the home. Maximum rebate value per thermostat for this Virginia Natural Gas rebate promotion is \$50. The thermostat must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product. Thermostats acquired from the VNG Online Marketplace utilizing rebates provided under the "Limited Rebate Promotion" program are not eligible for this \$50 rebate promotion.

FREE ENERGY SAVINGS KIT OFFER WITH CERTAIN QUALIFYING REBATES

Weatherization Kit

Self-Adhesive Door Sweep
Deluxe Window Insulation Kit
Foam Weather Strip
12 Pack of (4) Light Switch and (8) Outlet Foam Gaskets
12 oz. Insulating Foam

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a qualifying high efficiency natural gas furnace or a qualifying high Efficiency natural gas tankless or tank-style water heater. Customers must opt-in by selecting the checkbox on the rebate form to receive an additional free offer. To receive the free energy savings kit, customers must have a qualifying rebate (i.e. appliance was purchased and installed by May 31, 2026) to be eligible for the additional offer. Only one energy savings kit per customer. Customers will receive a water conservation kit with qualifying tankless and tank-style natural gas water heaters. Customers will receive a weatherization kit with qualifying natural gas furnace rebates. Allow four to six weeks from rebate approval to receive free energy savings kit.

I certify I am a Virginia Natural Gas customer and meet the requirements for the offer selected. For product rebate claims, I certify that I have purchased said product and that the product purchased has been installed at the address provided above in accordance with the terms and conditions of the rebate offer. I consent to Virginia Natural Gas' inspection of the installed product for which I seek a rebate.

Contractor Signature: _____
(Required)

Date: _____

Water Conservation Kit

Chrome Massage Showerhead
Kitchen Swivel Faucet Aerator
Bathroom Faucet Aerator
3' Piece of Pipe Insulation

Send this completed form with a copy of original receipt(s)/contractor invoice(s) for the purchase and installation within 60 days of purchase and installation of qualifying equipment as well as a photo showing proof of installation (Furnace and Water Heater Rebates only). Keep a copy of all documents for your files.

Send all paperwork to:
Virginia Natural Gas Rebate Offer
PO Box 46, Milan, IL 61264