

# Virginia Natural Gas Rebate application

## Residential Customers – To Qualify For Your Rebate:

Effective November 1, 2025

1. Applicant must be an active residential gas customer of Virginia Natural Gas.
2. Offer good on purchases for remodeling or renovation of pre-existing homes, condominiums or townhouses. Not applicable to new construction.
3. Application must be submitted online or postmarked within 60 days of purchase and installation of qualifying equipment or by May 31, 2026, whichever comes first. Program subject to annual funding limits, which could cause the program to close early due to fund depletion. Please check the VNG website at [virgianaturalgas.com/residential/ways-to-save/rebates](http://virgianaturalgas.com/residential/ways-to-save/rebates) to ensure funding is available at the time of submittal.
4. Receipt or contract invoice must include the date of purchase, model number of installed equipment and proof of payment.
5. Provide a signed and completed application with the invoice or receipt and a photo verifying installation (required for all furnace rebates and all tankless and tank-style rebates).
6. Certain qualifying rebates can opt-in to also receive a free energy-savings kit. Be sure to mark the check box near the signature to request the free energy-savings kit filled with energy savings measures to help you with save energy along with your new appliance.

Equipment Type	Criteria	Rebate
Furnace	↗ 97% Annual Fuel Utilization Efficiency or greater	<b>\$500</b>
Furnace	↗ 95% to 96.9% Annual Fuel Utilization Efficiency (AFUE)	<b>\$400</b>
Furnace	↗ 90-94.9% Annual Fuel Utilization Efficiency (AFUE) or greater	<b>\$300</b>
Tankless Water Heater	↗ Uniform Energy Factor (UEF) of 0.95 or greater	<b>\$300</b>
Tankless Water Heater	↗ Uniform Energy Factor of 0.87-0.949	<b>\$150</b>
Tankless Water Heater	↗ Uniform Energy Factor of greater than 0.68	<b>\$75</b>
Tank-style Water Heater	↗ Uniform Energy Factor of 0.81 or greater	<b>\$150</b>
“SMART” Thermostat	↗ See website for eligible list of qualifying SMART/Wi-Fi enabled thermostats	<b>\$50</b>

## A. Customer Information – \*Indicates required information

\*Customer Name: \_\_\_\_\_

### \*Virginia Natural Gas account number:

Installation Address: \_\_\_\_\_

City: \_\_\_\_\_ State: **VA** ZIP: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ \*Email: \_\_\_\_\_

(email address used to confirm receipt of application and status of rebate)

### Natural gas appliances in the home (check all that apply)

Furnace      Water Heater      Range      Fireplace      Dryer      Other \_\_\_\_\_

### How did you hear about the energy efficiency program?

Natural Gas Bill Insert	Natural Gas website	Customer Service Representative
Heating & Air Contractor	Plumbing Contractor	Radio
Newspaper/Magazine	TV	Other _____

## B. Contractor/Installer Information (To be completed by installer if other than applicant above).

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: **VA** ZIP: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Contractor Signature: \_\_\_\_\_ Date: \_\_\_\_\_

(contractor signature is required if equipment was not self-installed)

## C. New Equipment Information

### Furnace Information

Natural gas furnace with AFUE of 90-94.9%

Natural gas furnace with AFUE of 95-96.9%

Natural gas furnace with AFUE of 97% or greater

Installation Date: \_\_\_\_\_

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Required photo showing proof of installation

### Water Heater Information

Tankless natural gas water heater with Energy Factor of .87 to .949

Tankless natural gas water heater with Energy Factor of .95 or greater

Tank-style natural gas water heater with Energy Factor of .68 to .809

Tank-style natural gas water heater with Energy Factor of .81 or greater

Installation Date: \_\_\_\_\_

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Required photo showing proof of installation

### Thermostat Information

Qualifying Wi-Fi enabled or "SMART" thermostat and natural gas as the main fuel used for space heating in the home

Installation Date: \_\_\_\_\_

Manufacturer: \_\_\_\_\_

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

## D. Rebate Payment

### Please send rebate as a Prepaid Visa card® (delivered by mail)

Check here if you would like VNG to mail you a FREE Energy Savings Kit to go along with your qualifying rebate (SMART thermostat rebates are not eligible for this additional offer). Only one Energy Savings Kit per customer. Customers will receive a free Water Conservation Kit with qualifying tankless and tank-style gas water heaters. Customers will receive a free Weatherization Kit with qualifying natural gas furnace rebates.

By signing below, I verify I installed the eligible new equipment in Part C on the installation date at the installation address in Part A and is not part of new construction.

Contractor or Installer Signature: \_\_\_\_\_

# Important Terms and Conditions

## Energy Efficiency Program Residential Incentive Program Terms and Conditions

Effective November 1, 2025

**General Terms and Conditions:** Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing the product identified in the appliance-specific Additional Terms and Conditions below. Product installation must be completed in compliance with all applicable laws, regulations and building codes imposed by federal, state and local authorities. Only one rebate claim per individual product purchased will be accepted. These program offers are otherwise valid through May 31, 2026, unless suspended by order of the Virginia State Corporation Commission, and while supplies and authorized funding is available. You must provide all the information requested in the rebate claim submission form found on our website at [www.virginiannaturalgas.com/energyefficiency](http://www.virginiannaturalgas.com/energyefficiency) and deliver supporting documentation as required in order to be eligible, including proof of customer consent to these terms and conditions. Incomplete entries will not be processed and will not be returned. Rebate claim must be submitted using the application provided on our website at [www.virginiannaturalgas.com/rebates](http://www.virginiannaturalgas.com/rebates) and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product. Offer good on purchases for remodeling or renovation of pre-existing homes, condominiums or townhouses in the Virginia Natural Gas service territory only. Offer not valid for new construction. Employees of Virginia Natural Gas, dealers and retailers are eligible to participate in these offers so long as they meet all other criteria. Please allow at least eight weeks after your completed submission is received to receive your rebate. Rebates will be paid in U.S. dollars. Virginia Natural Gas is not responsible for lost, late, damaged, postage due, misdelivered or misdirected mail and incomplete or illegible claims. All claim forms and supporting documentation become the property of Virginia Natural Gas. Virginia Natural Gas reserves the right to withdraw or terminate these offers (or any one of them) at any time upon reasonable notice posted on our website at [www.virginiannaturalgas.com/energyefficiency](http://www.virginiannaturalgas.com/energyefficiency) or by informing our retail and dealer partners and providing documentation that clearly communicates end dates for purchases. Products may not be returned for full purchase price once the rebate has been fulfilled. Rebate shall be fulfilled via Visa prepaid card. By submitting a claim, you consent to our collection, use and disclosure of the information contained in it, together with any information you may subsequently provide to us, to any person or entity for the purpose of processing your rebate claim or responding to your requests and for internal business purposes in accordance with our privacy policy. Our use of your information is governed by our privacy policy that can be found at [virginiannaturalgas.com](http://virginiannaturalgas.com). For questions, please email [vngrebates@agresources.com](mailto:vngrebates@agresources.com). Emailed inquiries will receive a follow-up response within 24-48 hours. You can also track the status of your rebate by visiting [www.virginiannaturalgasrebates.com/#/tracker](http://www.virginiannaturalgasrebates.com/#/tracker) and use the tracking information provided in your rebate confirmation email. You will receive an email confirmation once your online rebate form has been received. Virginia Natural Gas is not the manufacturer, seller or installer and is in no way responsible for the installation, quality of installation, or quality of natural gas appliance(s) for which you submit a rebate claim under the energy efficiency program. Any concerns regarding installation shall be directed to your installer, and any concerns regarding natural gas appliances or equipment shall be directed to the manufacturer. Keep a copy of your submission for future reference. Rebate claims may only be submitted by individuals above the age of majority in the State of Virginia. Offer void where prohibited by law. These General Terms and Conditions are in addition to, and not in lieu of, the applicable appliance-specific Additional Terms and Conditions listed below.

### High Efficiency Furnace (97% AFUE or greater) \$500 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas furnace with 97% AFUE or greater. Maximum rebate value per furnace for this Virginia Natural Gas rebate promotion is \$500. The furnace must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product.

### High Efficiency Furnace (95.0 to 96.9% AFUE) \$400 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas furnace with 95%-96.9% AFUE. Maximum rebate value per furnace for this Virginia Natural Gas rebate promotion is \$400. The furnace must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product.

### High Efficiency Furnace (90%-94.9% AFUE) \$300 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas furnace with a 90%-94.9% AFUE. Maximum rebate value per furnace for this Virginia Natural Gas rebate promotion is \$300. The furnace must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product.

### High Efficiency Tankless Water Heater (0.95 UEF or greater) \$300 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas tankless water heater with a UEF of 0.95 or greater. Maximum rebate value per tankless water heater for this Virginia Natural Gas rebate promotion is \$300. The tankless water heater must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 60 days of purchase and installation of qualifying product.

## FREE ENERGY SAVINGS KIT OFFER WITH CERTAIN QUALIFYING REBATES

### Weatherization Kit

Self-Adhesive Door Sweep  
Deluxe Window Insulation Kit  
Foam Weather Strip  
12 Pack of (4) Light Switch and (8) Outlet Foam Gaskets  
12 oz. Insulating Foam

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a qualifying high efficiency natural gas furnace or a qualifying high Efficiency natural gas tankless or tank-style water heater. Customers must opt-in by selecting the checkbox on the rebate form to receive an additional free offer. To receive the free energy savings kit, customers must have a qualifying rebate (i.e. appliance was purchased and installed by May 31, 2026) to be eligible for the additional offer. Only one energy savings kit per customer. Customers will receive a water conservation kit with qualifying tankless and tank-style natural gas water heaters. Customers will receive a weatherization kit with qualifying natural gas furnace rebates. Allow four to six weeks from rebate approval to receive free energy savings kit.

I certify I am a Virginia Natural Gas customer and meet the requirements for the offer selected. For product rebate claims, I certify that I have purchased said product and that the product purchased has been installed at the address provided above in accordance with the terms and conditions of the rebate offer. I consent to Virginia Natural Gas' inspection of the installed product for which I seek a rebate.

Contractor Signature: \_\_\_\_\_

(Required)

Date: \_\_\_\_\_

### Water Conservation Kit

Chrome Massage Showerhead  
Kitchen Swivel Faucet Aerator  
Bathroom Faucet Aerator  
3' Piece of Pipe Insulation

Send all paperwork to:

Virginia Natural Gas Rebate Offer  
PO Box 46, Milan, IL 61264

Send this completed form with a copy of original receipt(s)/contractor invoice(s) for the purchase and installation within 60 days of purchase and installation of qualifying equipment as well as a photo showing proof of installation (Furnace and Water Heater Rebates only). Keep a copy of all documents for your files.