

Virginia Natural Gas Rebate application



Energy
Efficiency
Program

Effective September 1, 2024

Customers – To Qualify For Your Rebate:

1. Applicant must be an active residential gas customer of Virginia Natural Gas.
2. Offer good on purchases for remodeling or renovation to pre-existing homes, condominiums or townhouses in the VNG service territory only. **Offer not valid on new construction.**
3. Application must be postmarked within 45 days of purchase and installation of qualifying equipment or by May 31, 2025, whichever comes first.
4. Receipt or contract invoice should include the date of purchase, model number of installed equipment, and proof of payment.
5. Mail this signed and completed application with the invoice and a photo verifying installation where required to the address listed below.

Equipment Type	Criteria	Rebate
<input type="checkbox"/> Furnace	↗ 95% Annual Fuel Utilization Efficiency (AFUE) or greater	\$350
<input type="checkbox"/> Furnace	↗ 90%-94.9% Annual Fuel Utilization Efficiency	\$250
<input type="checkbox"/> Tankless Water Heater	↗ Uniform Energy Factor of 0.93 or greater	\$200
<input type="checkbox"/> Tankless Water Heater	↗ Uniform Energy Factor of 0.87-0.929	\$150
<input type="checkbox"/> Tank-style Water Heater	↗ Uniform Energy Factor of 0.64 or greater	\$70
<input type="checkbox"/> "Smart" Thermostat	↗ See website for eligible list of qualifying smart/Wi-Fi enabled thermostats	\$50

A. Customer Information

Virginia Natural Gas account number: (can be found on the top of your current Virginia Natural Gas bill)

Account Holder First Name: _____ Account Holder Last Name: _____

Installation Address: _____

City: _____ State: VA Zip: _____

Daytime Phone: _____ Email: _____

(email address used to confirm receipt of application and status of rebate)

Natural gas appliances in the home (check all that apply):

Furnace Water Heater Range Fireplace Dryer Other _____

How did you hear about the energy efficiency program?

Natural Gas Bill Insert Natural Gas website Customer Service Representative Heating & Air Contractor Plumbing Contractor
 Radio Newspaper/Magazine TV Other _____

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B. Contractor/Installer Information (To be completed by installer if other than applicant above).

Company: _____

Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone: _____ Fax Number: _____

X Contractor Signature: _____ Date: _____
(contractor signature is required if equipment was not self-installed)

C. New Equipment Information

Furnace Information:

Natural gas furnace with AFUE of 90-94.9%

Natural gas furnace with AFUE of 95% or greater

Installation Date: _____

Manufacturer: _____

Model Number: _____

Serial Number: _____

Required photo showing proof of installation

Water Heater Information:

Tankless gas water heater with uniform Energy Factor of 0.93 or greater

Tankless gas water heater with uniform Energy Factor of 0.87-0.929

Tank-style gas water heater with Energy Factor of .64 or greater, sized 55 gallons or less

Installation Date: _____

Manufacturer: _____

Model Number: _____

Serial Number: _____

Required photo showing proof of installation

Thermostat information:

Qualifying Wi-Fi enabled or "SMART" thermostat and natural gas as the main fuel used for space heating in the home

Installation Date: _____

Manufacturer: _____

Model Number: _____

Serial Number: _____

D. Rebate Payment Options

Please send rebate as a *(select one)*

Method: Prepaid Mastercard® *(delivered by mail)*

Prepaid Mastercard® Virtual Account *(email required)*

All Payments will be made payable to the Virginia Natural Gas Account holder of record, as it appears on the Virginia Natural Gas bill/account

By signing below, I verify that I installed the eligible new equipment in Part C on the installation date at the installation address in Part A and is not part of new construction.

X Contractor or Installer Signature: _____

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Important Terms and Conditions

Energy Efficiency Program Residential Incentive Program Terms and Conditions Effective September 1, 2024

General Terms and Conditions: Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing the product identified in the appliance-specific Additional Terms and Conditions below. Product installation must be completed in compliance with all applicable laws, regulations and building codes imposed by federal, state, and local authorities. Only one rebate claim per individual product purchased will be accepted. These program offers are otherwise valid through May 31, 2025, unless suspended by order of the Virginia State Corporation Commission, and **while supplies and authorized funding is available**. You must provide all the information requested in the rebate claim submission form found on our website at www.virginianaturalgas.com/energyefficiency and deliver supporting documentation as required in order to be eligible, including proof of customer consent to these terms and conditions. Incomplete entries will not be processed and will not be returned. **Rebate claim must be submitted using the application provided on our website at www.virginianaturalgas.com/rebates and must be postmarked within 45 days of purchase and installation of qualifying product.** Offer good on purchases for remodeling or renovation of pre-existing homes, condominiums or townhouses in the Virginia Natural Gas service territory only. Offer not valid for new construction. Employees of Virginia Natural Gas, dealers and retailers are eligible to participate in these offers so long as they meet all other criteria. Please allow at least eight weeks after your completed submission is received to receive your rebate. Rebates will be paid in U.S. dollars. Virginia Natural Gas is not responsible for lost, late, damaged, postage due, misdelivered or misdirected mail and incomplete or illegible claims. All claim forms and supporting documentation become the property of Virginia Natural Gas. Virginia Natural Gas reserves the right to withdraw or terminate these offers (or any one of them) at any time upon reasonable notice posted on our website at virginianaturalgas.com/energyefficiency or by informing our retail and dealer partners, and providing documentation that clearly communicates end dates for purchases. Products may not be returned for full purchase price once the rebate has been fulfilled. Rebate shall be fulfilled via Mastercard prepaid card. By submitting a claim, you consent to our collection, use and disclosure of the information contained in it, together with any information you may subsequently provide to us, to any person or entity for the purpose of processing your rebate claim or responding to your requests and for internal business purposes in accordance with our privacy policy. Our use of your information is governed by our privacy policy that can be found at virginianaturalgas.com. To check the status of your rebate, call 800.427.8876 (opt 3). Virginia Natural Gas is not the manufacturer, seller or installer and is in no way responsible for the installation, quality of installation, or quality of natural gas appliance(s) for which you submit a rebate claim under the energy efficiency program. Any concerns regarding installation shall be directed to your installer, and any concerns regarding natural gas appliances or equipment shall be directed to the manufacturer. Keep a copy of your submission for future reference. Rebate claims may only be submitted by individuals above the age of majority in the State of Virginia. Offer void where prohibited by law. These General Terms and Conditions are in addition to, and not in lieu of, the applicable appliance-specific Additional Terms and Conditions listed below.

High Efficiency Furnace (95% AFUE or greater) \$350 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions: Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas furnace with a 95% AFUE or greater. Maximum rebate value per furnace for this Virginia Natural Gas rebate promotion is \$350. The furnace must be purchased and installed by May 31, 2025 to be eligible for rebate.

High Efficiency Furnace (90%-94.9% AFUE) \$250 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions: Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas furnace with a 90%-94.9% AFUE. Maximum rebate value per furnace for this Virginia Natural Gas rebate promotion is \$250. The furnace must be purchased and installed by May 31, 2025 to be eligible for rebate.

High Efficiency Tankless Water Heater (0.93 UEF or greater) \$200 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions: Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas tankless water heater with a UEF of 0.93 or greater. Maximum rebate value per tankless water heater for this Virginia Natural Gas rebate promotion is \$200. The tankless water heater must be purchased and installed by May 31, 2025 to be eligible for rebate.

High Efficiency Tankless Water Heater (0.87-0.929 UEF) \$150 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions: Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas tankless water heater with a UEF of 0.87-0.929. Maximum rebate value per tankless water heater for this Virginia Natural Gas rebate promotion is \$150. The tankless water heater must be purchased and installed by May 31, 2025 to be eligible for rebate.

High Efficiency Tank-Style Water Heater (0.64 UEF or greater) \$70 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions: Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a natural gas tank-style water heater with a 0.64 Energy Factor or greater and is sized 55 gallons or less. Maximum annual rebate value per water heater for this Virginia Natural Gas rebate promotion is \$70. The water heater must be purchased and installed by May 31, 2025 to be eligible for rebate.

High Efficiency Wi-Fi Enabled or "SMART" Thermostat \$50 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions: Rebate applies to residential customers of Virginia Natural Gas who have an active gas account and who are purchasing and installing a qualifying "SMART" thermostat and natural gas is the main fuel used for space heating in the home. Maximum rebate value per thermostat for this Virginia Natural Gas rebate promotion is \$50. The thermostat must be purchased and installed by May 31, 2025 to be eligible for rebate.

I certify that I am a Virginia Natural Gas customer and meet the requirements for the offer selected. For product rebate claims, I certify that I have purchased said product and that the product purchased has been installed at the address provided above in accordance with the terms and conditions of the rebate offer. I consent to Virginia Natural Gas' inspection of the installed product for which I seek a rebate.

X Customer Signature (Required): _____ Date: _____

Send this completed form with a copy of original receipt(s)/contractor invoice(s) for the purchase and installation within 45 days of purchase and installation of qualifying equipment as well as a photo showing proof of installation (Furnace and Water Heater Rebates only). Keep a copy of all documents for your files.

Send all paperwork to:

Virginia Natural Gas Rebate Offer
Dept 22-82541
P.O. BOX 540071
EL PASO, TX 88554