Virginia Natural Gas Rebate application

Builders/New Construction – To Qualify For Your Rebate:

Effective November 1, 2025

1. Applicants must be a builder of a new residential construction home with qualifying natural gas appliances installed. Builder must provide the Virginia Natural Gas residential gas account number for the new construction home.

2. Offer good on purchases for **new construction only.**

3. Application must be submitted online or postmarked within 90 days of purchase and installation of qualifying equipment or by May 31, 2026, whichever comes first. Program subject to annual funding limits, which could cause the program to close early due to depletion of funds. Please check the VNG website at **virginianaturalgas.com/builderrebates** to ensure funding is available at the time of submittal.

4. Receipt or contract invoice must include the date of purchase, model number of installed equipment and proof of payment.

5. Provide a signed and completed application with the invoice or receipt and photo verifying installation (required for all furnace rebates and all tankless water heater rebates).

6. To receive a SMART Thermostat rebate, contractor must also install a high-efficiency tankless water heater and/or high-efficiency gas furnace.

Equipment Type	Criteria	Rebate
☐ Furnace	↗ 97% Annual Fuel Utilization Efficiency or greater	$500
☐ Tankless Water Heater	↗ Uniform Energy Factor (UEF) of 0.95 or greater	$300
☐ "SMART" Thermostat	↗ See website for eligible list of qualifying SMART/Wi-Fi enabled thermostats	$50

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A. Customer Information – *Indicates required information

***Virginia Natural Gas account number of the new construction home:** ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

*Builder/Contractor Name: _____

Installation Address: _____

City: _____ State: **VA** ZIP: _____

Daytime Phone: _____ *Email: _____

(email address used to confirm receipt of application and status of rebate)

Natural gas appliances in the home *(check all that apply)*

☐ Furnace ☐ Water Heater ☐ Range ☐ Fireplace ☐ Dryer ☐ Other _____

How did you hear about the energy efficiency program?

☐ Natural Gas Bill Insert ☐ Natural Gas website ☐ Customer Service Representative

☐ Heating & Air Contractor ☐ Plumbing Contractor ☐ Radio

☐ Newspaper/Magazine ☐ TV ☐ Other _____

B. Contractor/Installer Information (To be completed by installer if other than applicant above).

Company: _____

Address: _____

City: _____ State: **VA** ZIP: _____

Daytime Phone: _____ Fax Number: _____

Contractor Signature _____ Date: _____

(contractor signature is required if equipment was not self-installed)

C. New Equipment Information

Furnace Information

☐ Natural Gas Bill Insert

Installation Date: _____

Manufacturer: _____

Model Number: _____

Serial Number: _____

☐ Required photo showing proof of installation

Water Heater Information

☐ Tankless natural gas water heater with Energy Factor of .95 or greater

Installation Date: _____

Manufacturer: _____

Model Number: _____

Serial Number: _____

☐ Required photo showing proof of installation

Thermostat information

☐ Qualifying Wi-Fi enabled or "SMART" thermostat and natural gas as the main fuel used for space heating in the home*****

Installation Date: _____

Manufacturer: _____

Model Number: _____

Serial Number: _____

D. Rebate Payment Options

Please send rebate as a *(select one)*

Method ☐ Prepaid Visa card® (delivered by mail) ☐ Prepaid Visa® Virtual Account (email required)

All Payments will be made payable to the Builder of the new home listed in **Section A** of the form.

By signing below, I verify I installed the eligible new equipment in **Part C** on the installation date at the installation address in **Part A** and is not part of new construction.

Contractor Signature _____

☐ Natural Gas Bill Insert ☐ Natural Gas website ☐ Customer Service Representative

☐ Heating & Air Contractor ☐ Plumbing Contractor ☐ Radio

☐ Newspaper/Magazine ☐ TV ☐ Other _____

Important Terms and Conditions

Energy Efficiency Program Residential New Construction Incentive Program

** Terms and Conditions Effective November 1, 2025*

General Terms and Conditions: Rebate applies to builders an contractors who are purchasing and installing the product identified in the appliance-specific Additional Terms and Conditions below in a residential new construction home located within Virginia Natural Gas' service territory.Product installation must be completed in compliance with all applicable laws, regulations and building codes imposed by federal, state, and local authorities. Only one rebate claim per individual product purchased will be accepted. These program offers are otherwise valid through May 31, 2026, unless suspended by order of the Virginia State Corporation Commission, and while supplies and authorized funding is available. You must provide all the information requested in the rebate claim submission form found on our website at **virginianaturalgas.com/energyefficiency** and deliver supporting documentation as required in order to be eligible, including proof of customer consent to these terms and conditions. Incomplete entries will not be processed and will not be returned. Rebate claim must be submitted using the application provided on our website at **virginianaturalgas.com/builderrebates** and must be submitted online or postmarked within 90 days of purchase and installation of qualifying product.Offer valid for residential new construction only. Please allow at least eight weeks after your completed submission is received to receive your rebate. Rebates will be paid in U.S. dollars. Virginia Natural Gas is not responsible for lost, late, damaged, postage due, misdelivered or misdirected mail and incomplete or illegible claims. All claim forms and supporting documentation become the property of Virginia Natural Gas. Virginia Natural Gas reserves the right to withdraw or terminate these offers (or any one of them) at any time upon reasonable notice posted on our website at **virginianaturalgas.com/energyefficiency** or by informing our retail and dealer partners, and providing documentation that clearly communicates end dates for purchases. Products may not be returned for the full purchase price once the rebate has been fulfilled. Rebate shall be fulfilled via Visa prepaid card. By submitting a claim, you consent to our collection, use and disclosure of the information contained in it, together with any information you may subsequently provide to us, to any person or entity for the purpose of processing your rebate claim or responding to your requests and for internal business purposes in accordance with our privacy policy. Our use of your information is governed by our privacy policy that can be found at **virginianaturalgas.com**.For questions, please email **vngrebates@aglresources.com**. Emailed inquiries will receive a follow-up response within 24-48 hours. You can also track the status of your rebate by visiting **virginianaturalgasrebates.com/#/tracker** and use the tracking information provided in your rebate confirmation email. You will receive an email confirmation once your online rebate form has been received. Virginia Natural Gas is not the manufacturer, seller or installer and is in no way responsible for the installation, quality of installation, or quality of natural gas appliance(s) for which you submit a rebate claim under the energy efficiency program. Any concerns regarding installation shall be directed to your installer, and any concerns regarding natural gas appliances or equipment shall be directed to the manufacturer. Keep a copy of your submission for future reference. Rebate claims may only be submitted by individuals above the age of majority in the State of Virginia. Offer void where prohibited by law. These General Terms and Conditions are in addition to, and not in lieu of, the applicable appliance-specific Additional Terms and Conditions listed below.

High Efficiency Furnace (97% AFUE or greater) $500 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions: Rebate applies to contractors of residential new construction homes who are purchasing and installing a natural gas furnace with a 97% AFUE or greater within the Virginia Natural Gas service territory. Maximum rebate value per furnace for this Virginia Natural Gas rebate promotion is $500. The furnace must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 90 days of purchase and installation of qualifying product.

High Efficiency Tankless Water Heater (0.95 UEF or greater) $300 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions: Rebate applies to contractors of residential new construction homes who are purchasing and installing a natural gas tankless water heater with a UEF of 0.95 or greater within the Virginia Natural Gas Service Territory. Maximum rebate value per tankless water heater for this Virginia Natural Gas rebate promotion is $300. The tankless water heater must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 90 days of purchase and installation of qualifying product.

High Efficiency Wi-Fi Enabled or "SMART" Thermostat $50 Rebate

The above General Terms and Conditions apply to this rebate offer. Additional Terms and Conditions: Rebate applies contractors who are purchasing and installing a qualifying "SMART" thermostat in a residential new construction home within Virginia Natural Gas service territory, where and natural gas is the main fuel used for space heating in the home. Maximum rebate value per thermostat for this Virginia Natural Gas rebate promotion is $50. To receive a Smart Thermostat rebate, contractor must also install high-efficiency tankless water heater with a UEF of 0.95 or greater and/or high-efficiency natural gas furnace with a AFUE of 97% or greater. The thermostat must be purchased and installed by May 31, 2026, to be eligible for rebate and must be submitted online or postmarked within 90 days of purchase and installation of qualifying product. Thermostats acquired from the VNG Online Marketplace utilizing rebates provided under the "Limited Rebate Promotion" program are not eligible for this $50 rebate promotion.

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I certify that I am a Virginia Natural Gas customer and meet the requirements for the offer selected. For product rebate claims, I certify that I have purchased said product and that the product purchased has been installed at the address provided above in accordance with the terms and conditions of the rebate offer. I consent to Virginia Natural Gas' inspection of the installed product for which I seek a rebate.

Contractor Signature: _____ Date: _____

(Required)

Send this completed form with a copy of original receipt(s)/contractor invoice(s) for the purchase and installation within 90 days of purchase and installation of qualifying equipment as well as a photo showing proof of installation (Furnace and Water Heater Rebates only). Keep a copy of all documents for your files.

Send all paperwork to:

Virginia Natural Gas Rebate Offer
PO Box 46, Milan, IL 61264