



Have you heard about our **Steps to Advance Virginia's Energy (SAVE)** program?

Steps to Advance Virginia's Energy (SAVE)

program is our company's pipeline modernization initiative aimed at renewing our existing natural gas infrastructure.

Virginia Natural Gas has a long track record of delivering clean, safe, reliable and affordable natural gas service to our more than **310,000 customers** across southeastern Virginia. Through our SAVE efforts, we will ensure our customers continue receiving the service they deserve, while putting us on a pathway to reach net-zero greenhouse gas emissions from our operations by 2050.



100% of low-pressure and cast iron pipeline removed from our natural gas system.



Upgraded over 575 miles of older, aging pipes with more modern pipes.



Reduced our greenhouse gas emissions by 35% since 2012.



REMINDER

Ensure the safety of your children and pets by keeping them away from work areas. When traveling through construction zones, drive and walk carefully, do not park in locations marked as hazardous and follow and obey the direction of traffic signs and on-site crews.

For more details about current and completed SAVE projects, scan the QR code.



Questions?

Project Hotline: 757.616.7565
Email: VNGSAVE@southernco.com

Never try to find the leak yourself.



**Know what's below.
Call before you dig.**

Smell gas?

Natural gas is a colorless, odorless fuel. As a safety precaution, we add a chemical odorant called mercaptan that gives natural gas an odor often associated with rotten eggs. This distinctive scent allows you to smell a potential leak if it occurs. Always leave if you suspect a leak. Natural gas is non-toxic, lighter than air and displaces oxygen. In severe cases, if not used properly, it may lead to asphyxiation, and has a risk of ignition near a spark. It's important to know that some people may not be able to detect the odorant because they have a diminished sense of smell, known as olfactory fatigue, or because the odor is being masked by other odors in the area. Certain conditions may cause the odorant to diminish so that it is not detectable.

Act fast!

LOOK for discolored vegetation, blowing dirt or continued bubbling water in the area of a buried gas line.

LISTEN for a hissing sound.

SMELL for the distinctive "rotten egg" odor of natural gas.

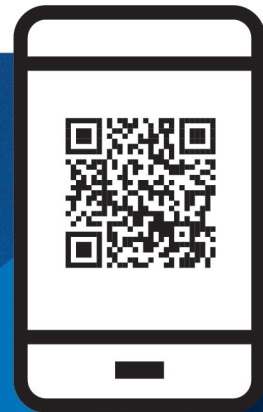
LEAVE the area immediately, warning others in the area as you leave. Keep everyone away from the area until emergency assistance arrives.

AVOID touching anything that may cause a spark. This includes lighters, matches, cigarettes, flashlights, light switches and telephones in the area of the suspected leak. Wait until you are a safe distance away before using your cell phone.

CALL 911, then call Virginia Natural Gas at **877.572.3342** once you are out of the area of the suspected leak and in a safe place. Stay away until emergency personnel and/or Virginia Natural Gas indicate it is safe to return.

Smell gas? Act fast!

At Virginia Natural Gas, safety is our top priority! We are committed to maintaining a safe and reliable natural gas pipeline infrastructure. To learn more, visit virginianaturalgas.com/safety



Scan to
learn more