

The Resource

August 2008



Jodi Gidley

The impact of rising energy costs is difficult to ignore. We experience it first-hand every day – whether it's more expensive gasoline, inflated grocery costs or higher utility bills.

Natural gas prices are not immune. Demand for natural gas has consistently increased in the last decade as more builders and homeowners desire the many benefits of natural gas appliances. But as oil and coal prices climb, natural gas has also emerged as an ideal alternative for generating electricity -- not only is it cleaner (45% less carbon emissions than coal and 30% less than oil), it's less expensive.

This increased demand for natural gas worldwide, and the resulting cost increases, have a ripple effect through our lives and the economy. Yet in spite of rising energy costs, natural gas remains the best energy value – an environmentally responsible choice that delivers comfort and convenience at a price lower than other energy options.

Today's energy market can be unpredictable, and we commit to keeping you informed so you can make wise energy choices for your family.

Jodi A. Gidley
President, Virginia Natural Gas



Para ver esta información en español visita nuestro web site.



CLEAN

45% less carbon emissions than coal and 30% less than oil.

SAFE

Safely delivered to more than 63 million households every day.

RELIABLE

Enjoy convenience and comfort even during a power outage.

EFFICIENT

90% of natural gas is delivered to your home as usable energy.

VALUE

Natural gas is up to 40% less expensive than oil, propane or electric resistance heating.*



Customer Care
866-229-3578
Leaks/Emergencies
877-572-3342



virginiannaturalgas.com

*Based on NYMEX as of July 3, 2008

Getting a Handle on Rising Energy Costs

We're constantly seeking opportunities to reduce the impact of rising energy costs. Below is some information about what we are doing and some additional steps you can take. Visit virginiannaturalgas.com for more information.

What we do

- Purchase reliable natural gas supplies at the lowest possible cost
- Reduce operating expenses at every opportunity
- Support energy assistance and weatherization programs
- Offer payment options to help you best manage your expenses
 - Budget Billing – A regular amount due each month makes it easier to plan
 - AutoDraft Payment – Pay your bill automatically with ease
 - Free Online Payment – View and pay your bill free online
 - Walk-In Locations – Convenient pay in person (minimal fee applies)

What you can do

- Weatherize your home to make it more efficient and use less energy
- Upgrade to higher efficiency appliances for lower operating costs and use less energy
- Seek help from energy assistance programs as needed
- Help others by donating to EnergyShare through your monthly bill

Get Into The Zone *with* Green Zone Rebates

Get a little extra **green** in your pocket! Enjoy a \$250 cash rebate when you purchase a new natural gas, high-efficiency furnace or natural gas tankless water heater. Some restrictions apply. Visit our website for details.

