

The Resource

April 2009

Conserve Energy and Save Money Today!

Be energySMART!

To help you conserve and save, we are pleased to offer our energySMART programs. Rebates on high efficiency natural gas appliances and a free programmable thermostat make it even easier for you to manage your home's energy consumption.

According to the Council for Responsible Energy, a natural gas water heater can heat water up to twice as fast as an electric one so your family always has hot water when they need it most. And because it is clean burning, natural gas emits up to half the carbon emissions of an electric water heater.

The following rebates are being offered as part of our energySMART program.

Rebates	Product
\$500	Furnace (90%+AFUE)
\$500	Tankless Water Heater(.82+EF)
\$150	Tank Water Heater (.62+EF)

Visit www.virginianaturalgas.com/energysmart to learn more and for rebate terms and conditions.

Be a Partner in Safety

Federal and state regulations require Virginia Natural Gas to maintain natural gas service lines up to and including your natural gas meter. However, customers are responsible for maintaining natural gas lines beyond the meter. While above ground gas lines require little maintenance, underground gas lines may need more attention. Examples of appliances with underground gas lines beyond the meter include: pool heaters, grills, outdoor fireplaces and heaters.

When properly maintained, underground gas lines operate safely. To ensure safe operation, you should have your underground gas lines inspected periodically for leaks and, if metal, checked for corrosion. Unsafe conditions should be repaired promptly.

Many plumbers and heating contractors can assist in locating, inspecting and repairing underground piping. Call us at 866-229-3578 for a list of Natural Gas Advantage Dealers or consult your local phone listings for plumbing or heating contractors.



FREE energySMART Programmable Thermostat

According to the U.S. Department of Energy, by using the recommended manufacturer settings on a programmable thermostat, you can save up to \$180 a year.

Customers who have a natural gas furnace should visit our Web site and apply for their FREE customized programmable thermostat today!



Natural Gas
Comfortable. Responsible.



Customer Care
866-229-3578
Leaks/Emergencies
877-572-3342
virginianaturalgas.com



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Abril 2009

¡Conserve la energía y ahorre el dinero hoy!

¡Sea energySMART!

Para ayudarlo a conservar y ahorrar, estamos ofreciendo nuestros programas energySMART.

Los reembolsos en artefactos a gas natural de alta eficiencia y los termostatos programables gratuitos hacen hasta más fácil para usted el manejo del consumo de energía de su hogar.

De acuerdo con el Consejo por una Energía Responsable, un calentador de agua a gas natural puede calentar el agua hasta dos veces más rápido que uno eléctrico, de esa manera, su familia siempre tiene agua caliente cuanto más lo necesita. Y porque es de quemado limpio, el de gas natural tiene hasta la mitad de las emisiones de carbono que un calentador de agua eléctrico.

Las rebajas siguientes se están ofreciendo como parte de nuestro programa

Reembolsos	Producto
\$500	Calentador de Aire (90% +AFUE)
\$500	Calentador de Agua sin Tanque (.82+EF)
\$150	Calentador de Agua con Tanque (.62+EF)

Visite www.virginianaturalgas.com/energysmart para saber mas y convertirse en un energySMART y par alas condiciones de la rebaja.

Sea un socio en seguridad

Las regulaciones federales y estatales requieren que Virginia Natural Gas realice el mantenimiento de las tuberías de servicio de gas natural hasta su medidor de gas, incluyéndolo a este. No obstante, los clientes son responsables del mantenimiento de las tuberías de gas más allá de dicho medidor. Mientras que sobre las líneas de gas de tierra requiera poco mantenimiento, las líneas de gas subterráneos puede necesitar más atención. Ejemplos de artefactos con tuberías de gas natural subterráneos o por encima de la tierra más allá del medidor: calentadores de piscinas, parrillas, hogares y calentadores exteriores.

Cuando están mantenidas correctamente, las líneas de combustible subterráneos funcionan con seguridad. Para asegurar la operación segura, usted debe tener sus líneas de combustible subterráneos examinadas periódicamente para los escapes y, si metal, comprobadas para saber si hay corrosión. Las condiciones inseguras se deben reparar puntualmente.

Muchos fontaneros y contratistas de la calefacción pueden asistir a situar, a examinar y a reparar la tubería subterráneo. Llámenos en 866-229-3578 para una lista de distribuidores autorizados de la ventaja del gas natural o consulte sus listados locales del teléfono para los contratistas de la plomería o de la calefacción.



Termóstato programable del energySMART LIBRE

Según departamento de Energía, usando los ajustes recomendados del fabricante en un termóstato programable, usted puede ahorrar hasta \$180 por año.

¡Los clientes que tienen un horno de gas natural deben visitar nuestro Web site y solicitar su termóstato programable modificado para requisitos particulares LIBRE hoy!



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Introducing...energySMART...Saving Money And Resources Today!

Virginia Natural Gas is excited to introduce our new program designed to help you conserve and save – energySMART.

High Efficiency Natural Gas Appliance Rebates

Home Heating - A high-efficiency natural gas heating system will keep you warm and draft free, even on the coldest of days. Natural gas heat is up to 97% efficient. That means you can enjoy the warmth without paying for wasted energy.

Water Heating - According to the Natural Resources Defense Council, water heating is typically the third largest energy expense in your home, accounting for about 14 percent of your energy bill. Using a high efficiency **natural gas water heater** is more efficient, results in lower carbon emissions and costs less than other fuel sources.

For even more efficiency, a **tankless water heater** heats water on demand, only when you need it. This reduces stand-by energy loss from unused water left to cool in the tank. Install a **natural gas tankless water heater** near the point of use and you could save hundreds of gallons of water a year simply by reducing the amount of cold water standing in the pipes between your water heater and faucets.

REBATES	PRODUCT
\$500	AFUE Furnace (90%+AFUE)
\$500	Tankless Water Heater (.82+EF)
\$150	Tank Water Heater (.62+EF)



Control Your Energy Consumption and Save Money

Two Easy Ways to Conserve

FREE Customized Programmable Thermostat

You can better control your expenses by regulating your heat with a programmable thermostat. According to the U.S. Department of Energy, by using the recommended manufacturer settings, you can save up to \$180 a year. Customers who have a natural gas furnace should visit our Web site and apply for their FREE customized programmable thermostat, today.

\$25 Rebate on a Seasonal Heating Equipment Check Up

Another way to control your heating bill is by having a seasonal heating system check up. Customers can reduce their energy usage and save money by ensuring their heating systems are running at full capacity and efficiency.

This offer is good on seasonal heating equipment checkups retroactive to January 1, 2009 through March 31, 2009

For more information about or to sign up for any of these money-saving, energySMART programs, visit www.virginianaturalgas.com/energysmart or call **800-427-8876** and choose “option three”.

